



UPS Environmental Policy Statement and Environmental Guidance Statements

UPS Environmental Policy Statement

We strive to protect the environment for our people and our communities. We consider the environmental impact of our business and operations. Our responsibility for the environment ranges from the construction, maintenance and operation of our facilities to the maintenance and operation of our fleets—both ground and air—to the conservation of resources.

We strive to improve technology and environmental performance. Our people share responsibility for pollution mitigation, resource conservation and compliance with applicable environmental laws and regulations.

We comply with applicable regulatory and government agency requirements.

Environmental Guidance Statements

The following statements provide guidance for managing our environmental affairs. They serve as objectives from which more detailed environmental performance goals that benefit our customers, our company and our environment can be set.

Environmental Compliance. We conduct our environmental compliance program in accordance with UPS's Code of Conduct and Ethics and Compliance Programs, including auditing and monitoring for compliance with applicable laws, regulations and company requirements and prompt correction of deficiencies.

Air Emissions. We evaluate the emissions from our facilities, vehicles and aircraft, and strive to reduce them. We promote the use of “clean fuels” in our vehicles, taking into consideration emerging regulatory requirements, cost-effective technologies and the engagement of sound business opportunities.

Resource Conservation. We monitor the use of electricity, fuel and water at our facilities and seek opportunities to conserve their use. We strive to improve the fuel efficiency of our vehicles and aircraft through preventive maintenance, technology applications and fuel conservation practices.

Waste Management. We reduce waste through source reduction, reuse and cost-effective recycling. We reduce waste from damaged packages by recommending packaging improvements to customers when appropriate and continually improving package handling. We seek opportunities to purchase recycled and recyclable products of acceptable quality. We responsibly dispose of waste remaining from our business and operations.

Petroleum Storage Systems

We maintain systems with high standards for corrosion protection, spill and overfill prevention and release detection. We maintain spill contingency plans and monitor our systems for product releases. We respond to product releases promptly, assess the environmental impact and take appropriate remedial action.

Pollution Prevention. We maintain pollution prevention practices in our business and operations. We responsibly control discharges of water from our facilities.

Training. We identify training needs for achieving our Environmental Policy and Guidance Statements and provide appropriate training for our people.

Sustainability. We review all aspects of our business, including our systems, procedures, equipment and operating processes. These efforts are undertaken in tandem with our financial plans.

Our plans include:

- Network and mode optimization to minimize the miles traveled and energy consumed
- Investments in fuel-saving technologies and alternative fuel vehicles
- Energy conservation through facility design, operational practices, and retrofitting
- Accurate, verified disclosure of global greenhouse gas emissions data per recognized standards
- Maintaining long-standing engagements with globally recognized institutions, standards and reporting processes

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- Offering a wide portfolio of logistics and reporting services to help customers manage, reduce and mitigate their environmental impact

All these measures include both ongoing and new initiatives throughout our entire enterprise. We utilize technology-enabled, behavior-based and engineering-based approaches to address our environmental footprint.