

# UPS AIR OPERATIONS FACTS

|                              |                                       |
|------------------------------|---------------------------------------|
| <b>Headquarters</b>          | Louisville, Kentucky                  |
| <b>President</b>             | Bill Moore                            |
| <b>Employees</b>             | 20,854                                |
| <b>UPS jet aircraft</b>      | 274*                                  |
| <b>Chartered aircraft</b>    | 213                                   |
| <b>Daily flight segments</b> | Domestic – 1,094; International – 875 |
| <b>Airports served</b>       | Domestic – 356; International – 311   |

## Air Hubs

|                                  |                                                                                                                 |
|----------------------------------|-----------------------------------------------------------------------------------------------------------------|
| <b>United States</b>             | Louisville, Kentucky (main U.S. air hub)<br>Philadelphia<br>Dallas<br>Ontario, California<br>Rockford, Illinois |
| <b>Latin America / Caribbean</b> | Miami                                                                                                           |
| <b>Canada</b>                    | Hamilton, Ontario                                                                                               |
| <b>Europe</b>                    | Cologne/Bonn, Germany                                                                                           |
| <b>Asia/Pacific</b>              | Hong Kong<br>Shanghai, China<br>Shenzhen, China                                                                 |

|                                    |                                                                                 |
|------------------------------------|---------------------------------------------------------------------------------|
| <b>Main Air Hub</b>                | Louisville, Kentucky                                                            |
| Size of Sort Hub Facility Air Sort | 5,200,000 square feet                                                           |
| Capacity:                          | 416,000 packages/documents per hour                                             |
| Ramp Size:                         | 300 acres with 125 aircraft parking positions 157 feeder                        |
| Feeder door positions: Average #   | unload doors / 249 feeder load doors 360 in/out bound                           |
| Daily UPS Flights: Geographic Area | flights                                                                         |
| Served: Freight Facility:          | More than 200 countries and territories around the<br>world 654,000 square feet |

|                                     |                                               |
|-------------------------------------|-----------------------------------------------|
| <b>East Coast Region Air Hub</b>    | Philadelphia, Pennsylvania                    |
| Size of Sort Hub Facility: Air Sort | 681,000 square feet                           |
| Capacity:                           | 95,000 packages/documents per hour            |
| Ramp Size:                          | 49.7 acres with 32 aircraft parking positions |
| Freight Facility:                   | 66,000 square feet                            |

|                                     |                                              |
|-------------------------------------|----------------------------------------------|
| <b>West Coast Region Air Hub</b>    | Ontario, California                          |
| Size of Sort Hub Facility: Air Sort | 778,837 square feet                          |
| Capacity:                           | 67,000 packages/documents per hour           |
| Ramp Size:                          | 156 acres with 21 aircraft parking positions |
| Freight Facility:                   | 49,000 square feet                           |

**Southwest Region Air Hub**

Size of Sort Hub Facility: Air Sort  
Capacity:  
Ramp Size:  
Freight Facility:

Dallas, Texas  
323,000 square feet  
46,000 packages/documents per hour  
18 acres with 17 aircraft parking positions  
49,000 square feet

**Rockford Regional Air Hub**

Size of Sort Hub Facility: Air Sort  
Capacity:  
Ramp Size:  
Freight Facility:

Rockford, Illinois  
586,000 square feet  
89,000 packages/documents per hour  
50 acres with 40 aircraft parking positions  
65,000 square feet

**Latin America / Caribbean**

Size of Sort Hub Facility: Air Sort  
Capacity:  
Ramp Size:

Miami, Fla.  
36,000 square feet  
6,500 packages/documents per hour  
14.84 acres with 9 aircraft parking positions

**Canada**

Size of Sort Hub Facility: Air Sort  
Capacity:  
Ramp Size:

Hamilton, Ontario  
31,382 square feet  
6,000 packages/documents per hour  
4.9 acres

**Europe**

Size of Sort Hub Facility: Air Sort  
Capacity:  
Ramp Size:

Cologne/Bonn, Germany  
613,563 square feet  
190,000 packages/documents per hour  
18.7 acres with 64 aircraft parking position

**Asia / Pacific**

Size of Sort Hub Facility: Air Sort  
Capacity:

Shenzhen, China  
958,100 square feet  
18,000 packages/documents per hour

**Asia / Pacific**

Size of Sort Hub Facility: Air Sort  
Capacity:

Hong Kong  
44,089 square feet  
4,800 packages/documents per hour

**Asia / Pacific**

Size of Sort Hub Facility: Air Sort  
Capacity:

Shanghai, China  
1,000,000 square feet  
17,000 packages/documents per hour

*\*Without retired MD11s*