



UPS Supply Chain Solutions® Overview

From freight forwarding to warehousing, we're here to help you deliver what matters.

Who We Are

UPS Supply Chain Solutions is the logistics provider behind many of the world's leading brands—providing the speed, flexibility, and visibility needed to win in today's complex supply chain landscape.

From global freight forwarding and customs clearance to automated warehouses, we're an all-in-one logistics powerhouse. So, whether it's a small shipment or a complex supply chain, we've got you covered.

[Learn More](#)

Quick Facts

Over
195
Distribution Facilities

Over
25M sq. ft.
of warehousing and
distribution space

700+
field stocking locations
for managing critical
service parts

More than
17.2 million
square feet (1.5+ million
square meters) of healthcare
licensed space

**ISO 9001 &
ISO 13485**
certifications

Global Logistics & Distribution

From warehousing and distribution to expediting critical service parts, trust our logistics services professionals to help optimize your supply chain.

Warehousing & Fulfillment:

- End-to-end solutions for storing, picking, packing, and shipping, with value-added services including product customization, packaging, retail compliance, kitting, and quality inspections.
- Inventory management, returns processing, and streamlined distribution processes.
- 179 GDP & GMP-compliant, ISO-certified global healthcare facilities enhance speed, quality, and flexibility while cutting costs and response times.

Service Parts Logistics:

- Same- or next-business-day critical parts delivery through our network of over 900 field stocking locations.
- Includes reverse logistics, test and repair services, and extensive parts planning.

Transportation Management:

- Cloud-based TMS platform for efficient management of inbound and outbound shipping.
- Access to multimodal transportation options (Truckload, LTL, air, ocean, parcel), including flexible temperature- and humidity-controlled shipping solutions

Freight Forwarding

From air to ocean and everything in between, you can trust us to move your freight from one point to another.



Air Freight

- Offer door-to-door and airport-to-airport delivery within 1–5 business days worldwide, complete with pickup, delivery, and customs clearance options
- Trusted cold chain solutions for temperature-sensitive healthcare shipments with day-specific scheduling and door-to-door delivery in 1–7 business days



Ocean Freight

- Full Container Load (FCL) and Less than Container Load (LCL) options, tailored to diverse business needs.
- Efficient shipment handling and smooth transit across major trade lanes, supported by UPS's extensive global network
- Cold chain solutions for temperature-sensitive healthcare shipments, near real-time visibility, and end-to-end support as an experienced NVOCC



Ground Freight

- Extensive North American network offering multiple transit options, from next day to three days plus, and deferred options for additional cost savings



Freight Consolidation

- Reduce customs clearance time by consolidating multiple shipments into one destined for the same country.
- Rely on a full-service solution, including pickup, transport (air, ground, or ocean), customs clearance, deconsolidation, and final delivery.



Multimodal Freight

- Accelerate your supply chain with UPS Preferred® LCL, combining ocean freight from Asia and Europe with trucking in the U.S., Canada, and Mexico
- Save costs on freight between China and Europe using UPS Preferred® FCL & LCL - Rail
- Get ocean freight savings and air freight speed with UPS Preferred® Sea-Air at major global ports

Quick Facts



14,000+
Origins &
Destinations
Served Worldwide



300+
Air & Ocean
Operating Facilities



Service to over
600
Airports Globally



24/7
Global Control
Tower Monitoring

Customs Brokerage

Our customs brokerage services are designed to simplify the complexities of global trade. With efficient export filing, and streamlined documentation, we help ensure your shipments clear customs quickly and accurately.

- Leverage a worldwide network to handle customs needs across diverse markets seamlessly.
- Stay ahead with assistance in navigating complex international trade regulations with our trade advisory services.
- Access knowledgeable brokers ready to help with tailored solutions for your unique business needs.
- Dedicated healthcare brokerage services to enable smooth customs clearance via advisory services, visibility tools, FDA collaboration, and duty optimization.

Quick Facts

Over
100
years expertise

24/7
operations in key
cities

**C-TPAT
and AMS**
Airports Globally

4,600+
dedicated
employees globally

Technology & Innovation

From dock to door, our solutions streamline transportation and optimize freight processing, helping you cut operational costs and improve overall efficiency



UPS® Forwarding Hub

Our all-in-one customer portal lets you get and compare quotes, book and track shipments, and manage those shipping details on one easy-to-navigate dashboard.

- Instantly compare and book air and ocean freight with real-time quotes, customizable templates, and saved preferences
- Streamline shipping with address books, editable booking templates, document storage, and UPS Supply Chain Symphony™ compatibility
- Access additional services through the hub, including customs brokerage, insured shipping, customer support, and more

[Get a Quote](#)



UPS Supply Chain Symphony™ Portal

This cloud-based platform simplifies transportation and logistics management through a single intuitive platform, streamlining your supply chain from start to finish.

- Visibility that allows you to track shipments, orders, and entries globally with precise, up-to-date information
- 17 integrated UPS services and APIs enabling a true all-in-one solution
- Proactive supply chain management tools to improve supply chain performance
- Unlock valuable insights with analytics to optimize operations and reduce costs

[Learn More](#)



Healthcare Logistics

Delivering precision and care, our healthcare logistics solutions bring reliability to the transport of pharmaceuticals, biopharmaceuticals, and medical devices. UPS Healthcare delivers quality, efficiency and confidence through cold chain temperature-controlled solutions, customizable end-to-end logistics solutions to meet specific healthcare requirements, and service to 200+ countries with 24/7 365 customer-facing global support.

- Streamline operations by leveraging our end-to-end solutions from freight forwarding to last-mile delivery
- ISO certified cold chain solutions designed for sensitive healthcare shipments, accommodating 20 to 25°C, 15 to 30°C, 2 to 8°C, -20°C, -80°C temperature ranges
- Fully connected packaging portfolio for temperature sensitive products, ranging from generic pharma to cell gene therapy.
- End-of-runway wet lab facility at UPS Worldport enables customers to receive specimens as early as 1:30am.
- Global Quality Management System with ISO certifications, 220+ agency ties, 200+ sites, and 450+ QA/RA staff to ensure efficiency

[Learn More](#)

Quick Facts



25+ temperature controlled pharma handling facilities by the end of 2026



16.1+ million sq ft licensed healthcare space



420 million global healthcare shipments



9+ CEIV Certified Sites