

TECHNOLOGY FACTS: UPS

<i>Chief Information and Engineering Officer.....</i>	<i>Juan Perez</i>
<i>Number of technology employees</i>	<i>Approximately 5,700</i>
<i>Data Centers</i>	<i>Mahwah, NJ / Atlanta, GA</i>
<i>Mainframes</i>	<i>4</i>
<i>Mainframe Capacity</i>	<i>101,826</i>
<i>(Millions of instructions per second -- MIPS)</i>	
<i>Petabytes of storage</i>	<i>57.3</i>
<i>Laptops and Workstations</i>	<i>241,608</i>
<i>Server Instances</i>	<i>49,928</i>
<i>% of Data Center Servers Virtualized</i>	<i>90.33%</i>
<i>DIADs.....</i>	<i>141,733 in daily use</i>
<i>UPS MyChoice enrollments.....</i>	<i>76.6 million</i>

UPS Global Telecommunications Network

<i>Network sites.....</i>	<i>2,906</i>
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www.ups.com Average Daily Usage

<i>Page Views.....</i>	<i>37 million</i>
<i>2020 Peak Day Page Views.....</i>	<i>95 million</i>

Online Tracking Average Daily Usage

<i>Tracking requests.....</i>	<i>374.2 million per day</i>
<i>2020 Peak Day</i>	<i>1.2 billion</i>

Technology Awards

- *CIO Magazine: CIO 100, Harmonized Enterprise Analytics Tool (HEAT) (2021)*
- *Forbes CIO Innovation Award – Juan Perez for Global Smart Logistics Network (2019)*
- *Dive Awards 2019 Innovator of the Year: UPS Flight Forward (2019)*
- *Motor Transport Awards 2019 - Best Use of Technology (2019)*
- *GeorgiaCIO: CIO of the Year, Super Global category – Juan Perez (2018)*
- *Red Hat Innovator of the Year for Innovative Use of Open-Source Software (2018)*
- *CIO Magazine: CIO 100, UPS Chatbot My Choice® Integration (2018)*
- *Distinguished Mexican Award from Mexico’s Secretariat of Foreign Relations – Juan Perez (2018)*
- *Hispanic IT Executive Council (HITEC) 100 – Lidia Santos (2018)*
- *CIO Dive: CIO of the Year – Juan Perez (2017)*
- *Constellation’s Business Transformation 150 – Kim Felix and Ken Finnerty (2017)*
- *Technologist of the Year by the Illinois Technology Association (ITA) – Darren Cockrel (2017)*
- *Constellation Research SuperNova Award for Matrix Commerce, Follow My Delivery (2017)*
- *Salesforce.com: Lightning Powerhouse Award for DRIVE (2017)*
- *Computerworld: Premier 100 IT Leaders – Kim Felix (2017), Ken Finnerty (2015), Nick Costides (2014), Juan Perez (2013)*
- *HotTopics.ht and Tanium’s Top 100 Global CIOs – Juan Perez (2017)*
- *Esri User Conference President’s Award – UPS (2017)*
- *InformationWeek Elite 100: Decade Award (2016)*