

# UPS FACT SHEET

Founded in Seattle, Wash.  
Headquarters  
Worldwide web address  
Chief Executive Officer  
2020 revenue  
Employees

August 28, 1907  
Atlanta, Ga.  
[www.ups.com](http://www.ups.com)  
Carol Tomé  
\$84.6 billion\*  
543,000 globally

## PACKAGE OPERATIONS

<b>2020 revenue</b>	\$69.4 billion
<b>2020 global delivery volume</b>	6.3 billion packages and documents
<b>Global daily average delivery volume</b>	24.7 million packages and documents
<b>U.S. air daily average delivery volume</b>	3.8 million packages and documents
<b>International daily average delivery volume</b>	3.5 million packages and documents
<b>Service area</b>	More than 220 countries and territories Every address in North America and Europe
<b>Customers</b>	1.7 million pick-up, 11.8 million delivery
<b>Online tracking</b>	374.2 million tracking requests per day
<b>Retail access</b>	The UPS Store, over 5,300; UPS Customer Centers, approximately 1,133; Authorized outlets, more than 9,200; UPS Drop Boxes, more than 37,000; UPS Access Point locations, approximately 45,000
<b>Operating facilities</b>	More than 1,800
<b>Delivery fleet</b>	About 127,000 package cars, vans, tractors, motorcycles, including more than 13,000 alternative fuel and advanced technology vehicles
<b>UPS jet aircraft (owned and finance leases)</b>	282
<b>Operating leases and chartered from others</b>	294
<b>Daily flight segments</b>	Domestic – 1,232; International – 712
<b>Airports served</b>	Domestic – 382; International – 413
<b>Air hubs – United States</b>	Louisville, Ky. (main Global Air Hub) Philadelphia, Pa.; Dallas, Texas; Ontario, Calif.; Rockford, Ill.
<b>Europe</b>	Cologne/Bonn, Germany
<b>Asia / Pacific</b>	Shanghai; Shenzhen; Hong Kong
<b>Latin America and Caribbean</b>	Miami, Fla.
<b>Canada</b>	Hamilton, Ontario

## SUPPLY CHAIN SOLUTIONS

**2020 revenue** \$15.2 billion \*

### UPS Supply Chain Solutions

#### **Key services**

UPS Supply Chain Solutions consists of forwarding, ground freight, brokerage, logistics and distribution with facilities in more than 200 countries and territories measuring over 40 million square feet.

### Coyote Logistics

Coyote Logistics is a global third-party logistics provider that moves more than 10,000 shipments every day through its network of 70,000 carriers.

### UPS Healthcare

#### **Key services**

UPS Healthcare has 11 million square feet of GMP- and GDP-compliant healthcare distribution space in 128 facilities in 32 countries.

*\*2020 revenue included UPS Freight that was sold in April 2021.*

Updated: 8/24/2021