

TECHNOLOGY FACTS: UPS

Chief Digital and Technology Officer	Bala Subramanian
Number of technology employees	Approximately 9,300
Data Centers	Mahwah, NJ / Atlanta, GA
Mainframes	4
Mainframe Capacity	116,771
(Millions of instructions per second -- MIPS)	
Petabytes of storage	86.9
Laptops and Workstations	230,496
Server Instances	68,840
% of Data Center Servers Virtualized	93%
DIADs	173,283 in daily use
UPS MyChoice enrollments	99.4 million

UPS Global Telecommunications Network

Network sites	2,887
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www.ups.com Average Daily Usage

Page Views.....	31.2 million
2022 Peak Day Page Views.....	55 million

Online Tracking Average Daily Usage

Tracking requests	743.5 million per day
2022 Peak Day	1 billion

Technology Awards

- Foundry: CIO 100 - UPS.com Modernization (2026)
- Foundry: CIO 100 - Gateway Technology Automation Platform (GTAP) (2025)
- Foundry: CIO 100 - Gen AI initiatives (2024)

- *Foundry: CIO 100 - Electronic Preventive Maintenance Inspection (ePMI) (2023)*
- *Foundry: CIO 100 - Address Analytics Application (AAA) (2022)*
- *IDC: Overall Best in Future of Operations for On-Road Dynamic Route Optimization and Navigation (2022)*
- *Foundry: CIO 100, for Address Analytics Application (AAA) (2022)*
- *IDC: Overall Best in Future of Intelligence for Anticipated Delivery and Package Time (ADAPT) (2022)*
- *IDG: CIO 100, for Harmonized Enterprise Analytics Tool (HEAT) (2021)*
- *Computerworld: Best Places to Work in I.T. (2021)*
- *Forbes CIO Innovation Award – Juan Perez for Global Smart Logistics Network (2019)*
- *Dive Awards 2019 Innovator of the Year: UPS Flight Forward (2019)*
- *Motor Transport Awards 2019 - Best Use of Technology (2019)*
- *GeorgiaCIO: CIO of the Year, Super Global category – Juan Perez (2018)*
- *Red Hat Innovator of the Year for Innovative Use of Open-Source Software (2018)*
- *CIO Magazine: CIO 100, UPS Chatbot My Choice® Integration (2018)*
- *Distinguished Mexican Award from Mexico's Secretariat of Foreign Relations – Juan Perez (2018)*
- *Hispanic IT Executive Council (HITEC) 100 – Lidia Santos (2018)*
- *CIO Dive: CIO of the Year – Juan Perez (2017)*

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