

# TECHNOLOGY FACTS: UPS

Chief Digital and Technology Officer .....	Bala Subramanian
Number of technology employees .....	Approximately 9,300
Data Centers .....	Mahwah, NJ / Atlanta, GA
Mainframes .....	4
Mainframe Capacity .....	116,771
<i>(Millions of instructions per second -- MIPS)</i>	
Petabytes of storage .....	86.9
Laptops and Workstations .....	230,496
Server Instances .....	68,840
% of Data Center Servers Virtualized .....	93%
DIADs.....	173,283 in daily use
UPS MyChoice enrollments.....	99.4 million

## UPS Global Telecommunications Network

Network sites.....	2,887
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## www.ups.com Average Daily Usage

Page Views.....	31.2 million
2022 Peak Day Page Views.....	55 million

## Online Tracking Average Daily Usage

Tracking requests.....	743.5 million per day
2022 Peak Day.....	1 billion

## Technology Awards

- IDC: Overall Best in Future of Operations for On-Road Dynamic Route Optimization and Navigation (2022)
- Foundry: CIO 100, for Address Analytics Application (AAA) (2022)
- IDC: Overall Best in Future of Intelligence for Anticipated Delivery and Package Time (ADAPT) (2022)
- IDG: CIO 100, for Harmonized Enterprise Analytics Tool (HEAT) (2021)
- Computerworld: Best Places to Work in I.T. (2021)
- Forbes CIO Innovation Award – Juan Perez for Global Smart Logistics Network (2019)
- Dive Awards 2019 Innovator of the Year: UPS Flight Forward (2019)
- Motor Transport Awards 2019 - Best Use of Technology (2019)
- GeorgiaCIO: CIO of the Year, Super Global category – Juan Perez (2018)
- Red Hat Innovator of the Year for Innovative Use of Open-Source Software (2018)
- CIO Magazine: CIO 100, UPS Chatbot My Choice® Integration (2018)
- Distinguished Mexican Award from Mexico's Secretariat of Foreign Relations – Juan Perez (2018)
- Hispanic IT Executive Council (HITEC) 100 – Lidia Santos (2018)
- CIO Dive: CIO of the Year – Juan Perez (2017)
- Constellation's Business Transformation 150 – Kim Felix and Ken Finnerty (2017)