

UPS FACT SHEET

Founded in Seattle, Wash.
Headquarters
Worldwide web address
Chief Executive Officer
2020 revenue
Employees

August 28, 1907
Atlanta, Ga.
www.ups.com
Carol Tomé
\$84.6 billion*
543,000 globally

PACKAGE OPERATIONS

2020 revenue	\$69.4 billion
2020 global delivery volume	6.3 billion packages and documents
Global daily average delivery volume	24.7 million packages and documents
U.S. air daily average delivery volume	3.8 million packages and documents
International daily average delivery volume	3.5 million packages and documents
Service area	More than 220 countries and territories Every address in North America and Europe
Customers	1.7 million pick-up, 11.8 million delivery
Online tracking	374.2 million tracking requests per day
Retail access	The UPS Store, over 5,300; UPS Customer Centers, approximately 1,133; Authorized outlets, more than 9,200; UPS Drop Boxes, more than 37,000; UPS Access Point locations, approximately 45,000
Operating facilities	More than 1,800
Delivery fleet	About 127,000 package cars, vans, tractors, motorcycles, including more than 13,000 alternative fuel and advanced technology vehicles
UPS jet aircraft (owned and finance leases)	281
Operating leases and chartered from others	290
Daily flight segments	Domestic – 1,232; International – 712
Airports served	Domestic – 382; International – 413
Air hubs – United States	Louisville, Ky. (main Global Air Hub) Philadelphia, Pa.; Dallas, Texas; Ontario, Calif.; Rockford, Ill.
Europe	Cologne/Bonn, Germany
Asia / Pacific	Shanghai; Shenzhen; Hong Kong
Latin America and Caribbean	Miami, Fla.
Canada	Hamilton, Ontario

SUPPLY CHAIN SOLUTIONS

2020 revenue \$15.2 billion *

UPS Supply Chain Solutions

Key services Logistics and distribution; transportation and freight (air, sea, ground, rail); freight forwarding to more than 200 countries and territories; international trade management, and customs brokerage.

Facilities 40M sq. ft.

Coyote Logistics

Coyote Logistics is a global third-party logistics provider that moves more than 10,000 shipments every day through its network of 70,000 carriers.

UPS Healthcare

Key services Inventory management, temperature-controlled packaging and shipping, storage and fulfillment of medical devices, labs and clinical trial logistics.

Facilities 82 facilities in 15 countries.

*2020 revenue included UPS Freight that was sold in April 2021.

Updated: 6/2/2021