

TECHNOLOGY FACTS: UPS

Chief Digital and Technology Officer	Bala Subramanian
Number of technology employees	Approximately 5,200
Data Centers	Mahwah, NJ / Atlanta, GA
Mainframes	4
Mainframe Capacity	117,422
<i>(Millions of instructions per second -- MIPS)</i>	
Petabytes of storage	76.3
Laptops and Workstations	237,296
Server Instances	65,693
% of Data Center Servers Virtualized	92%
DIADs.....	175,832 in daily use
UPS MyChoice enrollments.....	87 million

UPS Global Telecommunications Network

Network sites.....	2,864
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www.ups.com Average Daily Usage

Page Views.....	32 million
2021 Peak Day Page Views.....	55.5 million

Online Tracking Average Daily Usage

Tracking requests.....	63 million per day
2021 Peak Day.....	877 million

Technology Awards

- IDC: Overall Best in Future of Operations for On-Road Dynamic Route Optimization and Navigation (2022)
- Foundry: CIO 100, for Address Analytics Application (AAA) (2022)
- IDC: Overall Best in Future of Intelligence for Anticipated Delivery and Package Time (ADAPT) (2022)
- IDG: CIO 100, for Harmonized Enterprise Analytics Tool (HEAT) (2021)
- Computerworld: Best Places to Work in I.T. (2021)
- Forbes CIO Innovation Award – Juan Perez for Global Smart Logistics Network (2019)
- Dive Awards 2019 Innovator of the Year: UPS Flight Forward (2019)
- Motor Transport Awards 2019 - Best Use of Technology (2019)
- GeorgiaCIO: CIO of the Year, Super Global category – Juan Perez (2018)
- Red Hat Innovator of the Year for Innovative Use of Open-Source Software (2018)
- CIO Magazine: CIO 100, UPS Chatbot My Choice® Integration (2018)
- Distinguished Mexican Award from Mexico's Secretariat of Foreign Relations – Juan Perez (2018)
- Hispanic IT Executive Council (HITEC) 100 – Lidia Santos (2018)
- CIO Dive: CIO of the Year – Juan Perez (2017)
- Constellation's Business Transformation 150 – Kim Felix and Ken Finnerty (2017)