Corporate Facts: UPS

Seattle, Washington
August 28, 1907
Founded

Atlanta, GA
Headquarters

ups.com
Corporate website

Carol B. Tomé
Chief Executive Officer

$97.3 B
2021 Revenue

534,000 globally
Employees

Global Small Package Operations

2021 Highlights

- Revenue
  $79.9 billion
- Average daily volume
  ~25.2 million packages and documents

Operational Statistics

- Service area
  More than 220 countries and territories
- Customers
  Approx. 1.7 million shipping and 11.8 million delivery
- Online tracking requests
  374.2 million per day
- Network access
  ~ 188,000 network entry points, including UPS Customer Centers, The UPS Store, UPS Drop Boxes and UPS Access Point locations
- Operating facilities
  More than 1,800 leased and owned facilities
- Delivery fleet
  Over 120,000 package cars, vans, tractors and motorcycles, including more than 13,000 alternative fuel and advanced technology vehicles
- UPS jet aircraft
  Owned & finance leases – 289
  Operating leases & charters – 296
- Daily flight segments
  Domestic – over 1,200; International – over 750
- Airports served
  Domestic – approx. 375; International – approx. 380
Supply Chain Solutions

2021 Highlights

- Revenue $17.4 billion

SCS Overview
Supply Chain Solutions (SCS) consists of Global Freight Forwarding, Global Logistics & Distribution, Truckload Brokerage, Healthcare operations and other businesses.

Operational Statistics

- SCS service area¹ More than 200 countries and territories
- SCS operating facilities¹ More than 500 leased and owned facilities with more than 40 million square feet of floor space

Business highlights

- UPS Healthcare
  Our healthcare operations have 11 million square feet of GMP-and GDP-compliant healthcare distribution space¹ to serve the complex demands of pharmaceutical, medical device, and laboratory diagnostic industries in 128 facilities in 32 countries. Services include UPS® Premier visibility, inventory management, cold chain packaging and shipping, storage and fulfillment of medical devices, and lab and clinical trial logistics.

¹ As of and for the year ended December 31, 2021
² As of and for the quarter ended March 31, 2022