



# UPS LATIN AMERICA AND THE CARIBBEAN FACT SHEET: PUERTO RICO

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<b>FOUNDED</b>	August 28, 1907, in Seattle, Washington, U.S.
<b>BACKGROUND</b>	UPS (NYSE: UPS) is one of the world's largest package delivery companies, providing a broad range of integrated logistics solutions for customers in more than 220 countries and territories worldwide. UPS embraces the strategy: Customer First. People Led. Innovation Driven, and is committed to positively contributing to the communities we serve around the world.
<b>ESTABLISHED IN THE COUNTRY</b>	1985
<b>LOCAL HEADQUARTERS</b>	Carolina
<b>LATIN AMERICA DISTRICT HEADQUARTERS</b>	Mexico City, Mexico
<b>COUNTRY MANAGER</b>	Jose F. Oramas
<b>RETAIL ACCESS</b>	95, including six UPS Customer Centers, 69 UPS Access Point™ locations and 20 authorized shipping outlets
<b>DELIVERY FLEET</b>	More than 160 vehicles
<b>NUMBER OF EMPLOYEES</b>	More than 435 employees
<b>AIRPORTS SERVED</b>	Aguadilla and San Juan
<b>SEA PORTS SERVED</b>	San Juan
<b>BROKERAGE OPERATIONS</b>	UPS small packages handled through Louisville, KY., U.S.
<b>KEY SUPPLY CHAIN SERVICES</b>	Logistics and distribution; transportation and freight (air, sea, ground, rail); freight forwarding to more than 200 countries and territories
<b>SMALL PACKAGE/DOCUMENTS/ EXPRESS PALLETIZED</b>	<p><b>Domestic:</b> UPS Next Day Intra</p> <p><b>United States and Canada:</b> UPS Next Day Air® Early (outbound only), UPS Next Day Air® (to and from the U.S.), UPS Next Day Air® Freight (to U.S. and Canada), UPS Next Day Air® Freight NGS (to U.S. and Canada), UPS 2nd Day Air® (to and from the U.S.), UPS 2nd Day Air® Freight (to U.S. and Canada) and UPS Guaranteed Ground (to and from the U.S.)</p> <p><b>International:</b> UPS Worldwide Express Plus™, UPS Worldwide Express™, UPS Worldwide Express Saver™, UPS Worldwide Express Freight™ Midday, UPS Worldwide Express Freight™ and UPS Worldwide Expedited™</p> <p><b>Value Added Services:</b> UPS Access Point™, UPS My Choice™, UPS My Choice® for Business, UPS Mobile™, UPS Returns®, UPS Returns® Exchange, UPS Returns® Manager, UPS® Marketplace Shipping, UPS Quantum View® Manage, UPS Quantum View Notify™, Flex® Global View, UPS Internet Shipping, UPS CampusShip®, UPS WorldShip®, UPS Import Control<sup>SM</sup>, UPS Developer Kit (API), UPS Billing Data and Billing Analysis Tool, UPS Paperless™ Invoice, UPS World Ease®, UPS TradeAbility™, UPS Broker of Choice<sup>SM</sup> and UPS carbon neutral</p>
<b>WEB ADDRESS</b>	<a href="http://www.ups.com/pr/en">www.ups.com/pr/en</a>
<b>PUBLIC RELATIONS CONTACT</b>	UPS Latin America Communications <a href="mailto:ComunicacionesLATAM@ups.com">ComunicacionesLATAM@ups.com</a>