



UPS LATIN AMERICA AND THE CARIBBEAN FACT SHEET: PANAMA

FOUNDED	August 28, 1907, in Seattle, Washington, U.S.
BACKGROUND	UPS (NYSE: UPS) is one of the world's largest package delivery companies, providing a broad range of integrated logistics solutions for customers in more than 220 countries and territories worldwide. UPS embraces the strategy: Customer First. People Led. Innovation Driven, and is committed to positively contributing to the communities we serve around the world.
ESTABLISHED IN THE COUNTRY	UPS established its presence in Panama in 1993. UPS currently provides services in Panama through UPS Air Cargo, UPS Supply Chain Solutions and its authorized agent, Union Pak de Panama, S.A.
LOCAL HEADQUARTERS	Panama City
LATIN AMERICA DISTRICT HEADQUARTERS	Mexico City, Mexico
COUNTRY MANAGER	Grisselle Hidalgo
RETAIL ACCESS	More than 10 authorized agent centers
NUMBER OF EMPLOYEES	More than 60 employees, agent and service providers
AIRPORTS SERVED	Tocumen
SEA PORTS SERVED	Balboa, Colon Container Terminal, Cristobal and Manzanillo
BROKERAGE OPERATIONS	Colon, Panama City and Paso Canoas
KEY SUPPLY CHAIN SERVICES	Logistics and distribution; transportation and freight (air, sea, ground, rail); freight forwarding to more than 200 countries and territories
SMALL PACKAGE/DOCUMENTS/ EXPRESS PALLETIZED	International: UPS Worldwide Express Plus™, UPS Worldwide Express™, UPS Worldwide Express Saver™, UPS Worldwide Express Freight™ Midday, UPS Worldwide Express Freight™ and UPS Worldwide Expedited™ Value Added Services: UPS My Choice™, UPS Mobile™, UPS Returns®, UPS Quantum View® Manage, UPS Quantum View Notify™, Flex® Global View, UPS Internet Shipping, UPS CampusShip®, UPS WorldShip®, UPS Import Control SM , UPS Developer Kit (API), UPS Billing Data and Billing Analysis Tool, UPS Paperless™ Invoice, UPS World Ease®, UPS TradeAbility™ and UPS Broker of Choice SM
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