



UPS LATIN AMERICA AND THE CARIBBEAN FACT SHEET: PANAMA

FOUNDED	August 28, 1907, in Seattle, Washington, U.S.
BACKGROUND	UPS (NYSE: UPS) is one of the world's largest companies, providing a broad range of integrated logistics solutions for customers in more than 220 countries and territories worldwide. UPS embraces the strategy: Customer First. People Led. Innovation Driven. And is committed to reducing its impact on the environment and supporting the communities we serve around the world.
ESTABLISHED IN THE COUNTRY	UPS established its presence in Panama in 1993. UPS currently provides services in Panama through UPS Air Cargo, UPS Supply Chain Solutions, and its authorized agent, Union Pak de Panama, S.A.
LOCAL HEADQUARTERS	Panama City
LATIN AMERICA DISTRICT HEADQUARTERS	Mexico City, Mexico
COUNTRY MANAGER	Grisselle Hidalgo
SUPPLY CHAIN SOLUTIONS COUNTRY MANAGER	Lilibeth Sarmiento
RETAIL ACCESS	12, including 10 authorized shipping outlets and two authorized agent counters
NUMBER OF EMPLOYEES	More than 35 employees
AIRPORTS SERVED	Tocumen
SEA PORTS SERVED	Balboa, Colon Container Terminal, Cristobal, and Manzanillo
BROKERAGE OPERATIONS	Colon and Panama City
KEY SUPPLY CHAIN SERVICES	Logistics and distribution; transportation and freight (air, sea, ground); freight forwarding to more than 200 countries and territories
SMALL PACKAGE/DOCUMENTS/ EXPRESS PALLETIZED	International: UPS Worldwide Express Plus [®] , UPS Worldwide Express [®] , UPS Worldwide Express Saver [®] , UPS Worldwide Express Freight [®] Midday, UPS Worldwide Express Freight [®] and UPS Worldwide Expedited [®] Value Added Services: , UPS [®] Mobile App, UPS Returns [®] Service, UPS Quantum View Manage [®] , UPS Quantum View Notify [®] , Flex [®] Global View, Enhanced Web Shipping, UPS CampusShip [®] , WorldShip [®] , UPS Import Control [®] , UPS [®] Developer Kit, UPS Paperless [®] Invoice and World Ease [®]
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