



## UPS LATIN AMERICA AND THE CARIBBEAN FACT SHEET: NICARAGUA

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<b>FOUNDED</b>	August 28, 1907, in Seattle, Washington, U.S.
<b>BACKGROUND</b>	UPS (NYSE: UPS) is one of the world's largest companies, providing a broad range of integrated logistics solutions for customers in more than 220 countries and territories worldwide. UPS embraces the strategy: Customer First. People Led. Innovation Driven. And is committed to reducing its impact on the environment and supporting the communities we serve around the world.
<b>ESTABLISHED IN THE COUNTRY</b>	UPS established its presence in Nicaragua in 1989. UPS currently provides services in Nicaragua through UPS Air Cargo, UPS Supply Chain Solutions, and its authorized agent, IML de Nicaragua, Cía. Ltda.
<b>LOCAL HEADQUARTERS</b>	Managua
<b>LATIN AMERICA DISTRICT HEADQUARTERS</b>	Mexico City, Mexico
<b>COUNTRY MANAGER</b>	Grisselle Hidalgo
<b>SUPPLY CHAIN SOLUTIONS COUNTRY MANAGER</b>	Lilibeth Sarmiento
<b>RETAIL ACCESS</b>	One authorized agent counter
<b>NUMBER OF EMPLOYEES</b>	More than 20 employees
<b>AIRPORTS SERVED</b>	International Airport, Augusto Cesar Sandino
<b>SEA PORTS SERVED</b>	Puerto Cortes (Honduras), Corinto (Nicaragua), and service via Limon (Costa Rica)
<b>BROKERAGE OPERATIONS</b>	Managua
<b>KEY SUPPLY CHAIN SERVICES</b>	Logistics and distribution; transportation and freight (air, sea, ground, rail); freight forwarding to more than 200 countries and territories; international trade management and customs brokerage
<b>SMALL PACKAGE/DOCUMENTS/ EXPRESS PALLETIZED</b>	<b>International:</b> UPS Worldwide Express Plus <sup>®</sup> , UPS Worldwide Express <sup>®</sup> , UPS Worldwide Express Saver <sup>®</sup> , UPS Worldwide Express Freight <sup>®</sup> Midday, UPS Worldwide Express Freight <sup>®</sup> and UPS Worldwide Expedited <sup>®</sup>  <b>Value Added Services:</b> UPS Returns <sup>®</sup> Service, UPS Quantum View Notify <sup>®</sup> , Enhanced Web Shipping, UPS CampusShip <sup>®</sup> , WorldShip <sup>®</sup> and World Ease <sup>®</sup>
<b>WEB ADDRESS</b>	<a href="http://www.ups.com/ni/en">www.ups.com/ni/en</a>
<b>PUBLIC RELATIONS CONTACT</b>	UPS Latin America Communications <a href="mailto:ComunicacionesLATAM@ups.com">ComunicacionesLATAM@ups.com</a>