



UPS LATIN AMERICA AND THE CARIBBEAN FACT SHEET: GUATEMALA

FOUNDED	August 28, 1907, in Seattle, Washington, U.S.
BACKGROUND	UPS (NYSE: UPS) is one of the world's largest package delivery companies, providing a broad range of integrated logistics solutions for customers in more than 220 countries and territories worldwide. UPS embraces the strategy: Customer First. People Led. Innovation Driven, and is committed to positively contributing to the communities we serve around the world.
ESTABLISHED IN THE COUNTRY	UPS established its presence in Guatemala in 1989. UPS currently provides services in Guatemala through UPS Air Cargo, UPS Supply Chain Solutions and its authorized agent, C.A. Logistics, S.A.
LOCAL HEADQUARTERS	Guatemala City
LATIN AMERICA DISTRICT HEADQUARTERS	Mexico City, Mexico
COUNTRY MANAGER	Grisselle Hidalgo
RETAIL ACCESS	One authorized agent center
VEHICLE FLEET	More than 80 agent vehicles
NUMBER OF EMPLOYEES	More than 125 employees, agent and service providers
AIRPORTS SERVED	Guatemala City and La Aurora International Airport
SEA PORTS SERVED	Puerto Barrios, Puerto Quetzal and Santo Tomas de Castilla
BROKERAGE OPERATIONS	Borders with Mexico, El Salvador and Honduras (ground), Guatemala City, La Aurora Express Aereo (air), Puerto Barrios and Puerto Quetzal (ocean) and Puerto Santo Tomas de Castilla
KEY SUPPLY CHAIN SERVICES	Logistics and distribution; transportation and freight (air, sea, ground, rail); freight forwarding to more than 200 countries and territories; international trade management and customs brokerage
SMALL PACKAGE/DOCUMENTS/ EXPRESS PALLETIZED	International: UPS Worldwide Express Plus™, UPS Worldwide Express™, UPS Worldwide Express Saver™, UPS Worldwide Express Freight™ Middy, UPS Worldwide Express Freight™ and UPS Worldwide Expedited™ Value Added Services: UPS My Choice™, UPS Mobile™, UPS Returns®, UPS Quantum View® Manage, UPS Quantum View Notify™, Flex® Global View, UPS Internet Shipping, UPS CampusShip®, UPS WorldShip®, UPS Import Control SM , UPS Developer Kit (API), UPS Billing Data and Billing Analysis Tool, UPS Paperless™ Invoice, UPS World Ease®, UPS TradeAbility™ and UPS Broker of Choice SM
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