



## UPS LATIN AMERICA AND THE CARIBBEAN FACT SHEET: GUATEMALA

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<b>FOUNDED</b>	August 28, 1907, in Seattle, Washington, U.S.
<b>BACKGROUND</b>	UPS (NYSE: UPS) is one of the world's largest companies, providing a broad range of integrated logistics solutions for customers in more than 220 countries and territories worldwide. UPS embraces the strategy: Customer First. People Led. Innovation Driven. And is committed to reducing its impact on the environment and supporting the communities we serve around the world.
<b>ESTABLISHED IN THE COUNTRY</b>	UPS established its presence in Guatemala in 1989. UPS currently provides services in Guatemala through UPS Air Cargo, UPS Supply Chain Solutions, and its authorized agent, C.A. Logistics, S.A.
<b>LOCAL HEADQUARTERS</b>	Guatemala City
<b>LATIN AMERICA DISTRICT HEADQUARTERS</b>	Mexico City, Mexico
<b>COUNTRY MANAGER</b>	Grisselle Hidalgo
<b>SUPPLY CHAIN SOLUTIONS COUNTRY MANAGER</b>	Haydee Ramirez
<b>RETAIL ACCESS</b>	One authorized agent counter
<b>VEHICLE FLEET</b>	8
<b>NUMBER OF EMPLOYEES</b>	More than 50 employees
<b>AIRPORTS SERVED</b>	Guatemala City and La Aurora International Airport
<b>SEA PORTS SERVED</b>	Puerto Barrios, Puerto Quetzal, and Santo Tomas de Castilla
<b>BROKERAGE OPERATIONS</b>	Borders with Mexico, El Salvador, and Honduras (ground), Guatemala City, La Aurora Express Aereo (air); Free Zones and General Fiscal Cargo Deposits
<b>KEY SUPPLY CHAIN SERVICES</b>	Logistics and distribution; transportation and freight (air, sea, ground, rail); freight forwarding to more than 200 countries and territories; international trade management and customs brokerage
<b>SMALL PACKAGE/DOCUMENTS/ EXPRESS PALLETIZED</b>	<b>International:</b> UPS Worldwide Express Plus <sup>®</sup> , UPS Worldwide Express <sup>®</sup> , UPS Worldwide Express Saver <sup>®</sup> , UPS Worldwide Express Freight <sup>®</sup> Midday, UPS Worldwide Express Freight <sup>®</sup> and UPS Worldwide Expedited <sup>®</sup>  <b>Value Added Services:</b> UPS My Choice <sup>®</sup> , UPS Returns <sup>®</sup> Service, UPS Quantum View Manage <sup>®</sup> , UPS Quantum View Notify <sup>®</sup> , Enhanced Web Shipping, UPS CampusShip <sup>®</sup> , WorldShip <sup>®</sup> , UPS Import Control <sup>®</sup> , UPS <sup>®</sup> Developer Kit, UPS Paperless <sup>®</sup> Invoice, World Ease <sup>®</sup> , UPS TradeAbility <sup>®</sup> and UPS Broker of Choice <sup>®</sup>
<b>WEB ADDRESS</b>	<a href="http://www.ups.com/qt/en">www.ups.com/qt/en</a>
<b>PUBLIC RELATIONS CONTACT</b>	UPS Latin America Communications <a href="mailto:ComunicacionesLATAM@ups.com">ComunicacionesLATAM@ups.com</a>