



UPS LATIN AMERICA AND THE CARIBBEAN FACT SHEET: COSTA RICA

FOUNDED	August 28, 1907, in Seattle, Washington, U.S.
BACKGROUND	UPS (NYSE: UPS) is one of the world's largest package delivery companies, providing a broad range of integrated logistics solutions for customers in more than 220 countries and territories worldwide. UPS embraces the strategy: Customer First. People Led. Innovation Driven, and is committed to positively contributing to the communities we serve around the world.
ESTABLISHED IN THE COUNTRY	1990
LOCAL HEADQUARTERS	Alajuela
LATIN AMERICA DISTRICT HEADQUARTERS	Mexico City, Mexico
COUNTRY MANAGER	Grisselle Hidalgo
RETAIL ACCESS	8, including one UPS Express center and seven authorized shipping outlets
DELIVERY FLEET	30 vehicles
NUMBER OF EMPLOYEES	More than 360 employees
AIRPORTS SERVED	Alajuela
SEA PORTS SERVED	Puerto Caldera, Puerto Limon and Puerto Moin
BROKERAGE OPERATIONS	Alajuela, Heredia, Liberia, Limon, Puntarenas and Santa Maria
KEY SUPPLY CHAIN SERVICES	Logistics and distribution; transportation and freight (air, sea, ground, rail); freight forwarding to more than 200 countries and territories; international trade management and customs brokerage
SMALL PACKAGE/DOCUMENTS/ EXPRESS PALLETIZED	International: UPS Worldwide Express Plus™, UPS Worldwide Express™, UPS Worldwide Express Saver™, UPS Worldwide Express Freight™ Middy, UPS Worldwide Express Freight™ and UPS Worldwide Expedited™ Value Added Services: UPS My Choice™, UPS My Choice® for Business, UPS Mobile™, UPS Returns®, UPS® Marketplace Shipping, UPS Quantum View® Manage, UPS Quantum View Notify™, Flex® Global View, UPS Internet Shipping, UPS CampusShip®, UPS WorldShip®, UPS Import Control SM , UPS Developer Kit (API), UPS Billing Data and Billing Analysis Tool, UPS Paperless™ Invoice, UPS World Ease®, UPS TradeAbility™ and UPS Broker of Choice SM
WEB ADDRESS	www.ups.com/cr/en
PUBLIC RELATIONS CONTACT	
UPS Latin America Communications ComunicacionesLATAM@ups.com	