



FACT SHEET: UPS GLOBAL LOGISTICS AND DISTRIBUTION

Enabling Global Business

UPS is uniquely positioned to assist both the large multi-national and the smaller manufacturer, distributor, or retailer. To effectively compete and grow with minimal capital investment, these businesses often choose to outsource warehousing and order fulfillment of finished goods and service parts to UPS, their trusted logistics partner. UPS maintains lean inventories, drives quality and productivity, and manages inbound and outbound transportation flows in response to customer demand.

Global Logistics and Distribution solutions at a glance

- UPS provides comprehensive logistics services utilizing a global network of distribution centers, innovative technology and supply chain expertise to manage the flow of goods from receiving to storage and order processing to shipment
- UPS provides warehousing and fulfillment services for clients in the healthcare, high tech, retail, industrial manufacturing, and aerospace industries
- Together, these services along with integrated transportation allow companies to save time and money by minimizing capital investment and positioning products closer to their customers



2021 Stats

Footprint in more than

120 countries 

 1000+ facilities

(includes distribution centers, bonded warehouses, container freight stations, brokerage offices and forward stocking locations)

800+ 

field stocking locations (FSLs) for managing critical service parts

Over 29 million feet 

distribution and warehousing facilities



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Distribution

- UPS operates over 250 multi-client and dedicated distribution centers that offer our clients the flexibility, scalability and proximity needed to get their products and finished goods inventory to their customers. We continuously invest in new facilities, technologies, people, and partnerships while leveraging proprietary analytics and process controls
- UPS provides value-added services such as:
 - › E-commerce fulfillment and marketplace connectivity
 - › Retail compliance and reverse logistics
 - › Cold storage and packaging solutions for life sciences
 - › Customized product launch support for high tech
 - › Central distribution of spare parts for dealer networks
 - › Capacity for companies with seasonal demand spikes
- UPS post-sales services support our customers by offering local parts inventory and transportation for on-site repair of equipment



Service Parts Logistics / Post Sales

- To get equipment back up and running, we deliver parts same- and next-business day through our global network of more than 800 field stocking locations (FSLs) and four central stocking locations in over 120 countries
- The four core service offerings include: critical parts fulfillment; reverse logistics; test, repair, and refurbish; and network and parts planning



Transportation Management and Business Intelligence Portal

- UPS manages inbound and outbound shipping for clients using a cloud-based Transportation Management System (TMS) and leveraging one of the largest global transportation and distribution networks in the world
- Our global TMS platform is integrated with our warehouse management system (WMS) and secures capacity for all modes of transportation
- The UPS Supply Chain Symphony™ visibility and business intelligence portal gives customers one place to engage with their supply chain
- The portal collects, manages and integrates customers' supply chain data, acting as a single source of truth and providing enhanced control with near real time visibility

Additional information

Worldport Fast Facts: Louisville, Kentucky

- Worldport is the largest fully automated package handling facility in the world
- It measures 5.2 million square feet (roughly 483,000 square meters) which serve the high-tech, healthcare and retail industry sectors
- UPS Worldport serves more than 300 inbound and outbound flights daily, processing about 2 million packages per day
- Specialized services unique to this campus include product testing and repair, critical parts deployment, and product configuration
- More than 150 UPS customers have inventory in Louisville

Awards at a Glance

- 3PL Leader, North America and Worldwide Gartner Magic Quadrant 2019, 2020
- 2020 Dell Technologies Global Service Parts Executive Choice for Innovation
- Recipient of five 2020 Quest for Quality Awards

