



# UPS Italy Fact Sheet 2021

## BACKGROUND

UPS® is a global leader in logistics, offering a broad range of solutions including the transportation of packages and freight, the facilitation of international trade, and the deployment of advanced technology to more efficiently manage the world of business. With its wide array of services to more than **220 countries and territories**, UPS delivers **24.7 million packages every day**. **Global revenue for 2020 was \$84.6 billion** on a total **annual volume of 6.3 billion packages and documents**.

## ESTABLISHED IN ITALY

UPS first entered Europe in 1976 when it established domestic operations in Germany. UPS has since developed a comprehensive European service portfolio, combining local expertise in each market with UPS's international strength and high quality standards. UPS first entered Italy in 1987 through the acquisition of Alimondo. To further enhance capabilities, UPS acquired Pieffe Group in 2011.

## ITALY HEADQUARTERS

United Parcel Service Italia s.r.l.  
Via Fantoli 15/2 & 15/8  
20138 Milano  
Customer Service: 02-30 30 30 39

## COUNTRY MANAGER

Britta Weber

## POINTS OF ACCESS

Over 3,500 (UPS centres, MBE centres & approximately 3,200 UPS Access Point™ locations)

## OPERATING FACILITIES

19 Small Package, 9 SCS, including more than 55,000m<sup>2</sup> warehouse space

## EMPLOYEES

More than 1,200

## DELIVERY FLEET

More than 1,800 subcontractor vehicles

## AIRPORTS SERVED

Bologna, Ciampino (Rome), Orio al Serio (Bergamo), Falconara (Ancona), Venice, Milan Malpensa and Naples Capodichino

## SERVICES OFFERED

*UPS Express Plus®, UPS My Choice®, UPS Express®, UPS Express Saver®, UPS Standard®, UPS Expedited®, UPS Economy®, UPS Returns® Services, UPS Cashflow Services, UPS Import Control, UPS Trade Direct, Worldwide Consolidated Clearance Service and online and desktop shipping solutions.*

*Air Freight Services (UPS Express® Freight, UPS Air Freight Direct®, UPS Worldwide Express Freight™ UPS Air Freight Consolidated®), Ocean Freight Services, Road Freight Services, Contract Logistics*

## PUBLIC RELATIONS CONTACT

**Saul Markcoons**  
UPS Europe SRL/BV  
Avenue Ariane 5  
1200 Brussels, Belgium  
E-mail: [smarkcoons@ups.com](mailto:smarkcoons@ups.com)  
[www.ups.com](http://www.ups.com)

**Noesis Comunicazione**  
E-mail: [ups@noesis.net](mailto:ups@noesis.net)