



Japan 2022 Fact Sheet

Established	1990 Visit about.ups.com to learn more about how UPS is moving the world forward by delivering what matters.
Country Head Office	Tokyo, Japan
Customer Service	0120-27-1040 (toll-free)
President	Tetsuo Nishihara
Employees	Approx. 640
Locations	Over 9 (including MBE stores, Navy Exchange counters, and UPS Express Centers) Find a UPS location near you.
Airports Served	Osaka (KIX), Tokyo (NRT)
Services Offered	Express (Small Package), Supply Chain Solutions (Air Freight, Ocean Freight, Multimodal Freight, Healthcare Cold Chain Solutions, Warehousing & Distribution, Service & Parts Logistics), Customs Brokerage Learn more about our services.
Our Social Impact	<ul style="list-style-type: none">• Electric vehicles have been deployed since 2016 to reduce carbon emissions.• UPSers in Japan have been volunteering with Family House, a local non-profit for over 10 years, providing accommodation for families of terminally ill children seeking medical treatment in Tokyo.• For Global Volunteer Month in 2022, volunteers from UPS Japan helped clean the Arakawa River and assisted in the conservation of bamboo forests.• Planting of 2025 trees in Osaka as part of Expo 2020 "Forest of the Future" commitment.