

# UPS AIR OPERATIONS FACTS

**Headquarters** Louisville, Kentucky  
**President** Bill Moore  
**Employees** 19,333  
**UPS jet aircraft** 296  
**Chartered aircraft** 210  
**Daily flight segments** Domestic – 1,099; International – 897  
**Airports served** Domestic – 374; International – 360

**Air Hubs**  
**United States** Louisville, Kentucky (main U.S. air hub)  
Philadelphia  
Dallas  
Ontario, California  
Rockford, Illinois

**Latin America / Caribbean** Miami

**Canada** Hamilton, Ontario

**Europe** Cologne/Bonn, Germany

**Asia / Pacific** Hong Kong  
Shanghai, China  
Shenzhen, China

**Main Air Hub**  
Size of Sort Hub Facility 5,200,000 square feet  
Air Sort Capacity: 416,000 packages/documents per hour  
Ramp Size: 300 acres with 125 aircraft parking positions  
Feeder door positions: 157 feeder unload doors / 249 feeder load doors  
Average # Daily UPS Flights: 360 in/out bound flights  
Geographic Area Served: More than 200 countries and territories around the world  
Freight facility: 654,000 square feet

**East Coast Region Air Hub**  
Size of Sort Hub Facility: 681,000 square feet  
Air Sort Capacity: 95,000 packages/documents per hour  
Ramp Size: 49.7 acres with 32 aircraft parking positions  
Geographic Area Served: Connecticut, Delaware, Maine, Maryland, Massachusetts, New Hampshire, New Jersey, New York, Pennsylvania, Rhode Island and Vermont; Washington, D.C., portions of California, Georgia, Illinois, Minnesota, Nevada, Virginia and West Virginia  
Freight facility: 66,000 square feet

**West Coast Region Air Hub**  
Size of Sort Hub Facility: 778,837 square feet  
Air Sort Capacity: 67,000 packages/documents per hour  
Ramp Size: 156 acres with 21 aircraft parking positions  
Geographic Area Served: Alaska, Arizona, California, Colorado, Hawaii, Idaho, Oregon, Nevada, New Mexico, Montana, Utah, Washington and Wyoming; portions of Kansas and Nebraska  
Freight facility: 49,000 square feet

**Southwest Region Air Hub**  
Size of Sort Hub Facility: 323,000 square feet  
Air Sort Capacity: 46,000 packages/documents per hour  
Ramp Size: 18 acres with 17 aircraft parking positions  
Geographic Area Served: Arizona, Arkansas, California, Delaware, Hawaii, Louisiana, Maryland, Mississippi, New Jersey, New Mexico, Nevada, Oklahoma, Oregon, Texas, Washington and Washington, D.C.; portions of New York, Pennsylvania and Virginia  
Freight facility: 49,000 square feet

**Rockford Regional Air Hub**

Size of Sort Hub Facility:  
Air Sort Capacity:  
Ramp Size:  
Geographic Area Served:

Freight facility:

**Rockford, Illinois**

586,000 square feet  
89,000 packages/documents per hour  
50 acres with 40 aircraft parking positions  
Colorado, Connecticut, Rhode Island; portions of Arizona, California, Illinois, Massachusetts, Maryland, Michigan, Minnesota, New York, Texas, Washington and Wisconsin  
65,000 square feet

**Latin America / Caribbean**

Size of Sort Hub Facility:  
Air Sort Capacity:  
Ramp Size:  
Geographic Area Served:

**Miami, Fla.**

36,000 square feet  
6,500 packages/documents per hour  
14.84 acres with 9 aircraft parking positions  
Southern U.S., Central and South America

**Canada**

Size of Sort Hub Facility:  
Air Sort Capacity:  
Ramp Size:  
Geographic Area Served:

**Hamilton, Ontario**

31,382 square feet  
6,000 packages/documents per hour  
4.9 acres  
Canada

**Europe**

Size of Sort Hub Facility:  
Air Sort Capacity:  
Ramp Size:  
Geographic Area Served:

**Cologne/Bonn, Germany**

613,563 square feet  
190,000 packages/documents per hour  
18.7 acres with 64 aircraft parking position  
More than 200 countries and territories around the world

**Asia / Pacific**

Size of Sort Hub Facility:  
Air Sort Capacity:  
Geographic Area Served:

**Shenzhen, China**

958,100 square feet  
18,000 packages/documents per hour  
Asia to Asia, Asia to world, world to Asia

**Asia / Pacific**

Size of Sort Hub Facility:  
Air Sort Capacity:  
Geographic Area Served:

**Hong Kong**

44,089 square feet  
4,800 packages/documents per hour  
Asia to Europe, Europe to Asia

**Asia / Pacific**

Size of Sort Hub Facility:  
Air Sort Capacity:  
Geographic Area Served:

**Shanghai, China**

1,000,000 square feet  
17,000 packages/documents per hour  
China to world, world to China