



## UPS THAILAND FACTSHEET

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**FOUNDED** 28 August 1907, in Seattle, Washington, USA

**ESTABLISHED IN THAILAND** 1988

**WORLD HEADQUARTERS** Atlanta, Ga., USA

**ASIA PACIFIC HEADQUARTERS** Singapore

**UPS THAILAND COUNTRY OFFICE**

UPS Parcel Delivery Service Ltd.

UM Tower 20th Floor, 9/201-207, Ramkhamhaeng Road, Suanluang, Bangkok 10250

**MANAGING DIRECTOR, UPS THAILAND** Russell Reed

**WORLDWIDE WEB ADDRESS** [ups.com/th](https://www.ups.com/th)

**GLOBAL VOLUME & REVENUE**

**2019 REVENUE** US\$74 billion

**2019 GLOBAL DELIVERY VOLUME** 5.5 billion packages and documents

**DAILY GLOBAL DELIVERY VOLUME** 21.9 million packages and documents

**DAILY U.S. AIR VOLUME** 3.5 million packages and documents

**DAILY INTERNATIONAL VOLUME** 3.2 million packages and documents

**EMPLOYEES** More than 400 employees in Thailand; more than 528,000 globally

**OPERATING FACILITIES** 8

**POINTS OF ACCESS** More than 20 (MBEs and authorised shipping outlets)

**UPS THAILAND DELIVERY FLEET** More than 40 (vans & motorcycles)

**AIRPORTS SERVED** 1 (Suvarnabhumi Airport– BKK)

**UPS FLIGHTS** 10 weekly flights to and from Suvarnabhumi Airport (BKK)



## SERVICES

### Small Package

- UPS Worldwide Express Plus®
- UPS Worldwide Express®
- UPS Worldwide Express Saver®
- UPS Worldwide Express Freight™
- UPS Worldwide Express Freight™ Midday
- UPS Worldwide Expedited®
- UPS WorldEase®

### Integrated Solutions

- UPS Trade Direct® Air
- UPS Trade Direct® Ocean
- Sea-Air

### Contract Logistics

- Distribution
- Service Part Logistics

### Freight Forwarding

- UPS Air Freight Direct®
- UPS Air Freight Consolidated®
- Full Container
- Less-Than-Container Load
- Preferred LCL
- Ground
- UPS Customs Brokerage
- UPS Temperature True®

### Enhanced Services

- UPS Returns®
- UPS Paperless® Invoice
- Declared Value
- UPS FTZ Facilitator®
- UPS Import Control™
- UPS Carbon Neutral
- UPS Broker of Choice®
- UPS Capital®
- UPS International Special Commodities
- Saturday Delivery
- Commercial Invoice Removal

### Technology Solutions

- PDF Invoice / UPS Billing Data and Billing Analysis Tool
- UPS Internet Shipping
- UPS TradeAbility®
- WorldShip®
- UPS CampusShip®
- Quantum View®
- Flex® Global View
- UPS Mobile™
- UPS Calculate Time and Cost
- UPS Schedule a Pickup
- UPS Developer Kit
- UPS My Choice™
- UPS eFulfillment
- UPS Marketplace Shipping
- UPS ShipExec

## PUBLIC RELATIONS CONTACT

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## Key Highlights

### 2020

- June 30, 2020 – UPS released its 18th annual Sustainability Report, “Accelerating Sustainable Solutions”, detailing UPS’s worldwide efforts in 2019 to advance the company’s 2020 and 2025 sustainability goals.

#### Key highlights for Thailand

- In Thailand, about **25% of UPS’s fleet is powered by natural gas** and these vehicles will be replaced with new, lower emission models by the end of this year.
- UPS Thailand contributed **over 3,000 volunteer hours** in 2019, largely by supporting the Thai Environmental Corporation Foundation’s tree planting efforts in Chanthaburi.
- June 1, 2020 – UPS marked World Environment Day by matching the carbon offsets of all packages shipped via its carbon neutral program during the month of June. UPS’s carbon neutral program began in 2010 and has offset more than 60 million packages annually for customers, equal to more than 100,000 metric tonnes of carbon offset each year.

### 2019

- November 28, 2019 – UPS announced a series of service enhancements that will benefit up to 1.4 million postal codes across 41 countries and territories in the Asia Pacific region, opening opportunities for businesses to develop more resilient supply chain strategies as they look within the region for growth. The enhancements include:



- **Expansion of UPS Marketplace Shipping** to 10 additional Asian markets, including Thailand. The solution is now available in 39 countries and territories globally, offering small to mid-size businesses an automated way to process their e-marketplace orders by streamlining the order management and shipping processes, and reaching more end-customers in other parts of the world.
  - **Enhancement of UPS Worldwide Expedited service** within Asia for its day-definite guarantee with one day faster transit time, enabling the majority of businesses in the region to enjoy delivery in two business days with a guaranteed delivery date
  - **Enhancement of services to support Thailand's key industries**, High Tech, Automotive and Industrial Manufacturing, growth by reducing transit time by 1 day for export to Taiwan and from northern Thailand, Lamphun, to Europe and U.S. destinations. The enhancement also includes speeding up delivery time by 2 hours (from 2 pm to noon) for express imports to 2 key postal codes serving more than 500 businesses in industrial estates in Chonburi.
- Aug 1, 2019 — UPS released the findings of its 2019 UPS Pulse of the Online Shopper study™ study which tracks the online buying habits and expectations of consumers across Asia Pacific, Europe, and the Americas. The 2019 Asia Pacific study featured, for the first time, the buying habits of business purchasers.
  - Jul 17, 2019 — UPS released the 2019 UPS industrial Buying Dynamics Asia Pacific Study, which highlighted UPS's strategic insights into the industrial manufacturing segment. This study allows large multinational companies or local SMEs to better understand the purchasing habits of B2B buyers in the Asia-Pacific region, with Thailand as one of the key markets surveyed providing insights for improving service quality both online and offline.
  - May 14, 2019 – UPS introduced UPS's eFulfillment program to help small- and medium-sized companies in Thailand take their business global. The Program includes a technology platform and physical fulfillment services, encompassing storage, order processing, packaging and shipping. It supports purchases and orders from 21 different marketplaces and web stores, including eBay, Wal-Mart, Etsy and Amazon Prime. This new platform gives online retailers in Thailand easy access to over 200 million customers in the U.S. and Canada by enabling convenient management of sales across multiple marketplaces and configurable delivery times through a single platform.
  - Mar 5, 2019 – UPS launched Saturday pick-ups for international shipments from the U.S. to 57 key international markets, including Thailand. Orders can now be processed in the U.S. on Sunday and delivered to Asian destinations one day faster than before – boosting both the prospects of Asian businesses that import products from the United States, and Thailand's continued growth into one of Southeast Asia's leading logistics hubs.

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