



## UPS KOREA FACTSHEET

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**FOUNDED** 28 August 1907, in Seattle, Washington, USA

**ESTABLISHED IN KOREA** 1988

**WORLD HEADQUARTERS** Atlanta, Ga., USA

**ASIA PACIFIC HEADQUARTERS** Singapore

**MANAGING DIRECTOR, UPS KOREA** Harrison Park

**WORLD WIDE WEB ADDRESS** [ups.com/kr](https://www.ups.com/kr)

**UPS KOREA COUNTRY OFFICE**

United Parcel Service Korea Co., Ltd.  
94-3, Mullaero-ro, Yeongdeungpo-gu, Seoul, Korea (07295)

**GLOBAL VOLUME & REVENUE**

**2019 REVENUE** US\$74 billion

**2019 GLOBAL DELIVERY VOLUME** 5.5 billion packages and documents

**DAILY GLOBAL DELIVERY VOLUME** 21.9 million packages and documents

**DAILY U.S. AIR VOLUME** 3.5 million packages and documents

**DAILY INTERNATIONAL VOLUME** 3.2 million packages and documents

**EMPLOYEES** 546 in Korea; more than 495,000 globally

**OPERATING FACILITIES** 36 (22 Centers, 3 Offices, 1 Hub, 5 Warehouses, 4 Depots, 1 Customer Center)

**POINTS OF ACCESS** 22

**BROKERAGE OPERATIONS** Incheon International Airport

**DELIVERY FLEET** 117 (package vans, trucks, box trucks, vans and motorcycles)

**AIRPORTS SERVED** 1 (Incheon International Airport – ICN)

**UPS FLIGHTS** 56 weekly flights to and from Incheon Airport (ICN) using B747-400, B747-800, B767



## SERVICES

### Small Package

- UPS Worldwide Express Plus®
- UPS Worldwide Express®
- UPS Worldwide Express Saver®
- UPS Worldwide Express Freight®
- UPS Worldwide Express Freight® Midday
- UPS Worldwide Expedited®
- UPS WorldEase®

### Integrated Solutions

- UPS Trade Direct® Air
- UPS Trade Direct® Ocean
- Sea-Air

### Contract Logistics

- Distribution
- Service Part Logistics

### Freight Forwarding

- UPS Air Freight Direct®
- UPS Air Freight Consolidated®
- Full Container Load
- Less-Than-Container Load
- Preferred LCL
- UPS Customs Brokerage
- UPS Temperature True®

### Enhanced Services

- UPS Returns®
- UPS Paperless® Invoice
- Declared Value
- UPS FTZ Facilitator®
- UPS Import Control™
- UPS Carbon Neutral
- UPS Broker of Choice®
- UPS International Dangerous Goods (IDG)
- UPS International Special Commodities
- Saturday Delivery

### Technology Solutions

- UPS Billing Data and Billing Analysis Tool
- UPS Internet Shipping
- UPS TradeAbility®
- WorldShip®
- UPS CampusShip®
- UPS Paperless® Invoice
- Quantum View®
- Flex® Global View
- UPS Calculate Time and Cost
- UPS Schedule a Pickup
- UPS Developer Kit
- UPS My Choice™
- UPS Marketplace Shipping

## PUBLIC RELATIONS CONTACT:

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## Key Highlights

### 2020

- June 1, 2020 – UPS marked World Environment Day by matching the carbon offsets of all packages shipped via its carbon neutral program during the month of June. UPS's carbon neutral program began in 2010 and has offset more than 60 million packages annually for customers, equal to more than 100,000 metric tonnes of carbon offset each year.
- Apr 29, 2020 – UPS Korea worked with Korea Post on a special arrangement with the Korea Customs Service for the shipping of masks to overseas Koreans and their family members in more than 100 countries and territories, amid passenger flight suspensions during the global COVID-19 pandemic.
- Jan 11, 2020 – UPS Korea opens a new operations centre in Busan. Twice the size of the previous Busan centre, the new location integrates UPS Korea's small package and freight forwarding offices for the first time to improve the efficiency of package handling and provide a more flexible and integrated service to customers.

### 2019

- Nov 13, 2019 – UPS announced a series of service enhancements that will benefit up to 1.4 million postal codes across 41 countries and territories in the Asia Pacific region, opening opportunities for

businesses to develop more resilient supply chain strategies as they look within the region for growth. The enhancements include day-definite guarantee with one day faster transit time for UPS Worldwide Expedited service within Asia, improved geographic reach of UPS Worldwide Express® services, reduced transit time by one day for various Asian markets and expansion of UPS Marketplace Shipping to 10 additional markets including Korea.

- Aug 1, 2019 — UPS released the findings of its 2019 UPS Pulse of the Online Shopper study TM study which tracks the online buying habits and expectations of consumers across Korea and the Asia Pacific, Europe, and the Americas. The 2019 Asia Pacific study featured, for the first time, the buying habits of business purchasers.
- Jul 17, 2019 — UPS released the 2019 UPS industrial Buying Dynamics Asia Pacific Study, which highlighted UPS's strategic insights into the industrial manufacturing segment. This study allows large multinational companies or local SMEs to better understand the purchasing habits of B2B buyers in the Asia-Pacific region, providing insights for improving service quality both online and offline.
- July 9, 2019 – UPS revealed a series of service enhancements that impact almost 1.4 million postal codes in 41 countries and territories across the Asia Pacific region. These include reduced transit time across Asia trade lanes, greater capacity for shipments between Korea and Europe, improvements in the geographic reach of UPS Worldwide Express® services and extended cut-off times by up to five hours for export shipments from Korea, China, Japan and Taiwan. With this, UPS supports better connectivity for over 22 million businesses with the rest of the world.
- May 14, 2019 – UPS introduced UPS's eFulfillment program to help small- and medium-sized companies in Korea take their business global. The Program includes technology platform and physical fulfillment services, encompassing storage, order processing, packaging and shipping. It supports purchases and orders from 21 different marketplaces and web stores, including eBay, Wal-Mart, Etsy and Amazon Prime. This new platform gives online retailers in Korea easy access to over 200 million customers in the U.S. and Canada by enabling convenient management of sales across multiple marketplaces and configurable delivery times through a single platform.
- Mar 5, 2019 – UPS launched Saturday shipments from the U.S. to key international markets, including South Korea. Orders can now be processed in the U.S. on Sunday and delivered to Korean destinations one day faster than before – boosting the prospects of local businesses that import products from the United States.

## 2018

- Oct 12, 2018 – UPS introduced UPS My Choice to 13 markets in the Asia Pacific, including Australia, China, Japan, Malaysia, the Philippines, Singapore, South Korea, Taiwan, Thailand and Vietnam. Customers will have access to e-mail and text notifications that a delivery is on its way, a day before delivery alert and a delivery notification. In countries and territories where technology allows delivery change options, users can route packages to another address, opt to hold the delivery or reschedule for delivery on another day.
- May 16, 2018 – UPS Korea expanded its international facility at Incheon International Airport to over 770 square meters of warehouse space. The added capacity serves the increased needs of businesses in Korea, providing long-term storage, and shipment consolidation services to store and manage high-value goods.
- Apr 1, 2018 – UPS Korea enhanced its services in selected postal codes in four cities – Gyeongsan, Ulsan, Gwangju, Jeonju/ Iksan – offering a one-day faster transit time, giving of Korean businesses greater connectivity to the major markets of Europe, USA and the rest of Asia.
- Mar 15, 2018 – UPS Korea announced the appointment of Harrison Park as Managing Director of UPS Korea. With 22 years of experience in diverse roles in the company, Park will lead a team of more than 500 employees in one of Asia's biggest economies, overseeing one of the world's busiest transport hubs – Incheon Airport.

- Feb 26, 2018 – UPS expanded its Worldwide Express™ package service to provide an earlier delivery option for customers more than 400 new postal locations in provide early delivery in Asia, including selected areas in Indonesia, Singapore and South Korea.
- Feb 19, 2018 – UPS Korea improved delivery times for import shipments to 2,020 postal codes in Seoul from major Asia Pacific cities by up to 1 day. Customers will benefit by having options for faster delivery, and the flexibility to choose between Midday and End of Day service for letters/documents.
- Feb 8, 2018 – UPS announced the introduction of UPS Worldwide Express Freight™ Midday, in selected areas in Australia, Hong Kong, Japan, Malaysia, South Korea, Taiwan and Thailand. The service offers a committed delivery time of 12 p.m. or 2 p.m. from all 71 origin countries to 35 key destination countries that represent over two-thirds of global GDP.
- Feb 1, 2018 - UPS ordered 14 Boeing 747-8 cargo jets and four new Boeing 767 aircraft to provide additional capacity in response to accelerating demand for the company's air services. All of the new jets will be delivered by the end of 2022, adding more than 9 million pounds of cargo capacity and providing the critical link for customers and markets around the world.