



UPS United Arab Emirates Fact Sheet 2020



OFFICIAL LOGISTICS PARTNER

FOUNDED August 28, 1907, in Seattle, USA

ESTABLISHED IN DUBAI 1995

WORLD HEADQUARTERS Atlanta, USA

ISMEA HEADQUARTERS Dubai, United Arab Emirates

UAE HEADQUARTERS Dubai, United Arab Emirates

COUNTRY MANAGER: Abbas Panju

WEBSITE: [ups.com](https://www.ups.com)

COUNTRY WEBSITE: [ups.com/ae](https://www.ups.com/ae)

GLOBAL VOLUME & REVENUE

2019 REVENUE \$74 billion

2019 DELIVERY VOLUME 5.5 billion packages and documents

DAILY DELIVERY VOLUME 21.9 million packages and documents

DAILY U.S. AIR VOLUME 3.5 million packages and documents

DAILY INTERNATIONAL VOLUME 3.2 million packages and documents

EMPLOYEES 543 in Dubai; 528,000 worldwide

BROKERAGE AND OPERATING FACILITIES: 6

Dubai - DXB Gateway – DAFZ;

Dubai - Dubai Airport Free Zone (DAFZ) – Brokerage Office and Warehouse, WH E-10;

Dubai - Operations Center – Small Package; Al Quoz Industrial Area 1, Warehouses 17 & 18

Plot Number 216, Street 18

Abu Dhabi - Operations Center – Small Package;

Sharjah - Sharjah Airport Free Zone (SAIF) – Brokerage; Office, Bldg. Z1, Office #6

Dubai - Jebel Ali Free Zone (JAFZ) South – Contract Logistics / Supply Chain Solutions;

ACCESS POINTS: 6

Dubai - Al Quoz Operations - UPS Customer Counter

Dubai - Sheikh Zayed Road – UPS Customer Counter



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DELIVERY FLEET:

Dubai - JW Marriott Marquis Hotel, Business Bay – UPS
Business Center

AIRPORTS SERVED:

Abu Dhabi – Old Airport Road - UPS Customer Counter

Sharjah – King Faisal Road - UPS Customer Counter

UPS FLIGHTS:

Ras Al Khaimah – Al Hisn Road - Customer Counter

124 (SP only)

2 (DXB, SHJ)

42 connecting dedicated flights weekly connecting US, EU and
Asia through the Dubai International Airport (DXB)

SERVICES AVAILABLE:

Small Package

UPS Worldwide Express Plus®

UPS Worldwide Express®

UPS Worldwide Express Saver®

UPS Worldwide Express FreightSM

UPS Worldwide Express Freight Midday

UPS Worldwide Expedited®

UPS WorldEase®

Contract Logistics

Distribution

Service Part Logistics

Freight Forwarding

UPS Air Freight Direct®

UPS Air Freight Consolidated®

UPS Ocean Freight Full Container

UPS Ocean Freight Less-Than-Container Load

Preferred LCL

Ground Freight – LTL

Ground Freight – FTL

Ground Freight – GDP

Ground Freight- Oversize

UPS Customs Brokerage

UPS Temperature True®

Enhanced Services

UPS Returns®

UPS Paperless® Invoice

Declared Value

UPS Import ControlSM

UPS Broker of Choice®

UPS International Special Commodities

Saturday Delivery



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Technology Solutions

UPS Internet Shipping

WorldShip®

UPS CampusShip®

UPS Paperless® Invoice

Quantum View®

Flex® Global View

UPS Mobile™

UPS Calculate Time and Cost

UPS Schedule a Pickup

UPS Developer Kit