



UPS South Africa Fact Sheet 2020



OFFICIAL LOGISTICS PARTNER

FOUNDED	August 28, 1907, in Seattle, USA
ESTABLISHED IN COUNTRY	2004
WORLD HEADQUARTERS	Atlanta, USA
ISMEA HEADQUARTERS	Dubai, United Arab Emirates
COUNTRY MANAGER	Esther Ndichu
COUNTRY HEADQUARTERS	33 Brussels Road, Kempton Park, South Africa
WEBSITE	www.ups.com
COUNTRY WEBSITE	ups.com/za
GLOBAL VOLUME & REVENUE	
2019 REVENUE	\$74 billion
2019 DELIVERY VOLUME	5.5 billion packages and documents
DAILY DELIVERY VOLUME	21.9 million packages and documents
DAILY U.S. AIR VOLUME	3.5 million packages and documents
DAILY INTERNATIONAL VOLUME	3.2 million packages and documents
EMPLOYEES	295 in South Africa, 528,000 worldwide
FACILITIES:	Brokerage (Johannesburg), Operating Facilities (Johannesburg, Cape Town, Durban, Port Elizabeth, Pretoria)
POINTS OF ACCESS:	4 (Johannesburg, Cape Town, Durban, Port Elizabeth)
DELIVERY FLEET:	51
AIRPORTS SERVED:	1; OR Tambo International
SERVICE OFFERINGS:	Small Package, Freight Forwarding, Brokerage, Warehousing and Distribution, Solutions
PRODUCT OFFERINGS:	Small Package <ul style="list-style-type: none">• UPS Worldwide Express Plus• UPS Worldwide Express• UPS Worldwide Express Saver• UPS Worldwide Express Freight• UPS Worldwide Expedited



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Air Freight

- UPS Air-Freight Direct
- UPS Air-Freight Consolidated
- UPS Trade Direct Air
- UPS Temperature True Plus
- UPS Temperature True Standard

Ocean Freight

- Full Container Load (FCL)
- Less than Container Load (LCL)
- Multimodal (Sea – Air) service
- UPS Trade Direct Ocean

Warehousing and Distribution

- Warehousing & inventory management
- Service parts logistics
- Critical order fulfillment
- Reverse Logistics

Customs Brokerage

- Customs Clearance
- UPS Trade Management services

Technology Solutions

- UPS Flex Global View
- UPS Complete View®
- UPS WorldShip®
- UPS Paperless Invoice®
- UPS Developer Kit®

COMMUNITY OUTREACH:

A number of volunteer programs reaching underprivileged children and communities to assist with education and primary care.