



UPS INDONESIA FACTSHEET

FOUNDED August 28, 1907, in Seattle, Washington, USA

ESTABLISHED IN INDONESIA 1998

WORLD HEADQUARTERS Atlanta, Ga., USA

ASIA PACIFIC HEADQUARTERS Singapore

COUNTRY MANAGER, UPS INDONESIA Christopher Buono

GENERAL MANAGER, UPS INDONESIA Maya Sarininta

WORLD WIDE WEB ADDRESS [ups.com/id](https://www.ups.com/id)

INDONESIA COUNTRY OFFICE

PT UPS Cardig International – Express Delivery Service
Jl. Raya Pasar Minggu No. 60A. South Jakarta 12510. Indonesia

GLOBAL VOLUME & REVENUE

2019 REVENUE US\$74 billion

2019 GLOBAL DELIVERY VOLUME 5.5 billion packages and documents

DAILY GLOBAL DELIVERY VOLUME 21.9 million packages and documents

DAILY U.S. AIR VOLUME 3.5 million packages and documents

DAILY INTERNATIONAL VOLUME 3.2 million packages and documents

EMPLOYEES 185 in Indonesia; more than 528,000 globally

OPERATING FACILITIES 8(Jakarta, Bandung, Semarang, Yogyakarta, Surabaya, Batam, Denpasar and Medan)

POINTS OF ACCESS 8 UPS Customer Centers (Jakarta, Bandung, Semarang, Yogyakarta, Surabaya, Batam, Denpasar, and Medan)

AIRPORTS SERVED 2 (Jakarta Soekarno-Hatta International Airport – CGK; Bali Ngurah Rai Airport – DPS)

UPS FLIGHTS 30 weekly flight segments

SERVICES

Small Package

- UPS Worldwide Express Plus® (Export Only)
- UPS Worldwide Express® (Selected Postal Codes for Import)
- UPS Worldwide Express Saver®
- UPS Worldwide Express Freight™
- UPS Worldwide Expedited®
- UPS WorldEase®

Contract Logistics

- Distribution
- Service Parts Logistics

Freight Forwarding

- UPS Air Freight Direct®
- UPS Air Freight Consolidated®
- Full Container Load
- Less-Than-Container Load
- Preferred LCL
- UPS Customs Brokerage

Enhanced Services

- UPS Returns®
- UPS Paperless® Invoice
- Declared Value
- UPS Import Control™
- UPS Carbon Neutral
- Saturday Delivery

Technology Solutions

- UPS Billing Data and Billing Analysis Tool
- UPS Internet Shipping
- WorldShip®
- UPS CampusShip®
- UPS Paperless® Invoice
- Quantum View®
- Flex® Global View
- UPS Mobile™
- UPS Calculate Time and Cost
- UPS Schedule a Pickup



- UPS 10kg Box
- UPS 25kg Box

- UPS Developer Kit
- UPS Marketplace Shipping

Integrated Solutions

- UPS Trade Direct® Air
- UPS Trade Direct® Ocean
- Sea-Air

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Recent Highlights

2020

- June 1, 2020 – UPS marked World Environment Day by matching the carbon offsets of all packages shipped via its carbon neutral program during the month of June. UPS's carbon neutral program began in 2010 and has offset more than 60 million packages annually for customers, equal to more than 100,000 metric tonnes of carbon offset each year.

2019

- UPS Sales & Marketing office was relocated to UPS Country Office - Jl. Raya Pasar Minggu No. 60A. South Jakarta 12510. Indonesia
- Nov 13, 2019 – UPS announced a series of service enhancements that will benefit up to 1.4 million postal codes across 41 countries and territories in the Asia Pacific region, opening opportunities for businesses to develop more resilient supply chain strategies as they look within the region for growth. The enhancements include day-definite guarantee with one day faster transit time for UPS Worldwide Expedited service within Asia, improved geographic reach of UPS Worldwide Express® services, reduced transit time by one day for various Asian markets and expansion of UPS Marketplace Shipping to 10 additional markets including Indonesia.
- Aug 1, 2019 — UPS released the findings of its 2019 UPS Pulse of the Online Shopper study TM study which tracks the online buying habits and expectations of consumers across Asia Pacific, Europe, and the Americas. The 2019 Asia Pacific study featured, for the first time, the buying habits of business purchasers.
- Jul 17, 2019 — UPS released the 2019 UPS industrial Buying Dynamics Asia Pacific Study, which highlighted UPS's strategic insights into the industrial manufacturing segment. This study allows large multinational companies or local SMEs to better understand the purchasing habits of B2B buyers in the Asia-Pacific region, providing insights for improving service quality both online and offline.