



UPS India Fact Sheet 2020



OFFICIAL LOGISTICS PARTNER

FOUNDED	August 28, 1907, in Seattle, USA
ESTABLISHED IN COUNTRY	1989
WORLD HEADQUARTERS	Atlanta, USA
ISMEA HEADQUARTERS	Dubai, United Arab Emirates
COUNTRY MANAGER	Deepak Shrivastava
COUNTRY HEADQUARTERS	Mumbai
INDIA SMALL PACKAGE	UPS Express Pvt Ltd, Plot No. 6-A, Shyam Nagar, Off Jogeshwari Vikhroli Link Road, Majas Village, Jogeshwari (E), Mumbai 400 060, India
INDIA FREIGHT FORWARDING	UPS SCS India Pvt. Ltd. Bhagwati Compound, Plot No. 2, Compartment No. 10/11, Marol Co-operative Industrial Estate, Off. M.V. Road, Andheri (East), Mumbai 400 059, India
WEBSITE	www.ups.com
COUNTRY WEBSITE	www.ups.com/in

GLOBAL VOLUME & REVENUE

2019 REVENUE	\$74 billion
2019 DELIVERY VOLUME	5.5 billion packages and documents
DAILY DELIVERY VOLUME	21.9 million packages and documents
DAILY U.S. AIR VOLUME	3.5 million packages and documents
DAILY INTERNATIONAL VOLUME	3.2 million packages and documents
EMPLOYEES	Nearly 1,000 in India, 528,000 worldwide
WAREHOUSE SPACE	9,746 SQM
BROKERAGE OPERATIONS	10 (Bangalore, Chennai, Cochin, Hyderabad, Kolkata, Mumbai, New Delhi, Pune, Ahmedabad, Jaipur)
OPERATING FACILITIES	39
SMALL PACKAGE	Ahmedabad, Ambur, Bangalore, Bangalore (Gateway office), Chandigarh, Chennai, Cochin, Coimbatore, Gurgaon,



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	Hyderabad, Indore, Jaipur, Karur, Kolkata, Ludhiana, Moradabad, Mumbai (Head Office), Mumbai (Lower Parel office), Mumbai (Gateway Office), Navi Mumbai (Airoli office), New Delhi (office), New Delhi (Terminals), Panipat, Pune (Mangalwar Peth), Pune Chakan, Tirupur, Nashik, Agra, Kanpur, Goa
FREIGHT FORWARDING	Ahmedabad, Bangalore, Chennai, Hyderabad, Kolkata, Mumbai (Head Office), Mumbai Marol office, Mumbai (FF-Warehouse), New Delhi (office)
LOGISTICS & DISTRIBUTION	Bangalore, New Delhi (Rithala), Pune, Thane-Bhiwandi, Chennai, Kolkatta
POINTS OF ACCESS	51 Ahmedabad, Ambur, Bangalore, Chandigarh, Chennai, Cochin, Coimbatore, Gurgaon, Hyderabad, Indore, Jaipur, Karur, Kolkata, Ludhiana, Moradabad, Mumbai (Jogeshwari), Mumbai (Lower Parel), Navi Mumbai (Airoli), New Delhi, Pune (Mangalwar Peth), Pune (Chakan), Tirupur, Nashik, Agra, Kanpur, Goa, Ankleshwar, Bhavnagar, Gandhidham, Jamnagar, Rajkot, Surat, Gandhinagar, Morbi, Vapi, Jodhpur, Udaipur, Anand, Vadodara, Madurai, Tuticorin, Jaladhar, Panipat, Lucknow, Pondicherry, Ranipet, Pitiala, Ajmer, Pushkar, Belgaun, Coimbaore.
DELIVERY FLEET	108 (Bikes, Trucks and Package cars owned & outsourced)
AIRPORTS SERVED	8 (Mumbai, Chennai, New Delhi, Bangalore, Kolkata, Cochin, Ahmedabad, & Hyderabad)
UPS FLIGHTS	6 weekly flights to and from Delhi
SERVICE OFFERINGS	Small Package, Logistics & Distribution, Freight Forwarding, Integrated Solutions, Enhanced Services, Technology Solutions
PRODUCT OFFERINGS	Small Package <ul style="list-style-type: none">• UPS Worldwide Express Plus®• UPS Worldwide Express®• UPS Worldwide Express Saver®• UPS Worldwide Express FreightSM• UPS Worldwide Express FreightSM Midday• UPS Worldwide Expedited®• UPS WorldEase® Logistics & Distribution <ul style="list-style-type: none">• Distribution



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- Service Part Logistics

Freight Forwarding

- UPS Air Freight Direct®
- UPS Air Freight Consolidated®
- Full Container
- Less-Than-Container Load
- Preferred LCL
- Ground
- UPS Customs Brokerage
- UPS Temperature True®

Integrated Solutions

- UPS Trade Direct® Air
- UPS Trade Direct® Ocean
- Sea-Air

Enhanced Services

- UPS Returns®
- UPS Paperless® Invoice
- Declared Value
- UPS FTZ Facilitator®
- UPS Import Control™
- UPS Carbon Neutral
- UPS Broker of Choice®
- UPS International Special Commodities
- Saturday Delivery

Technology Solutions

- PDF Invoice / UPS Billing Data and Billing Analysis Tool
- UPS Internet Shipping
- UPS TradeAbility®
- WorldShip®
- UPS CampusShip®
- UPS Paperless® Invoice



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- Quantum View®
- Flex® Global View
- UPS Mobile™
- UPS Calculate Time and Cost
- UPS Schedule a Pickup
- UPS Developer Kit