



UPS ISMEA Fact Sheet 2020



OFFICIAL LOGISTICS PARTNER

FOUNDED	August 28, 1907, in Seattle, USA
WORLD HEADQUARTERS	Atlanta, USA
ISMEA HEADQUARTERS	Dubai, United Arab Emirates ISMEA Business Unit: Indian Subcontinent, Middle East and Africa
UPS ISMEA PRESIDENT	Jean-Francois Condamine
UPS ISMEA HEADQUARTERS	UPS Middle East FZE, PO Box 262970, Jebel Ali, UAE
WORLD WIDE WEB ADDRESS	www.ups.com
GLOBAL VOLUME & REVENUE	
2019 REVENUE	US\$74 billion
2019 global delivery volume	5.5 billion packages and documents
Daily global delivery volume	21.9 million packages and documents
Daily U.S. air volume	3.5 million packages and documents
Daily international volume	3.2 million packages and documents
ISMEA AREAS SERVED	Indian Subcontinent, Middle East, Africa 74 countries and territories
ISMEA SMALL PACKAGE DAILY DELIVERY	50,475
ISMEA OWNED FACILITIES	+90
ISMEA OWNED FACILITY SPACE	82,944 sqm
EMPLOYEES	Over 2,250 employees across the region Worldwide: 528,000
AIRPORTS SERVED USING COMMON CARRIERS IN ISMEA	102
ISMEA AIR HUB	Dubai, UAE
WEEKLY FLIGHT SEGMENTS	UPS operates 27 flights per week in ISMEA; UPS has 5 dedicated flight segments with charters every week in ISMEA



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SERVICES AVAILABLE:

Small Package

- UPS Worldwide Express Plus®
- UPS Worldwide Express®
- UPS Worldwide Express Saver®
- UPS Worldwide Expedited®
- UPS Worldwide Express Freight™
- UPS Worldwide Express Freight™ Midday
- UPS Standard
- UPS World Ease®
- UPS Worldwide Economy DDP
- UPS Worldwide Economy DDU

Integrated Solutions

- UPS Trade Direct® Air
- UPS Trade Direct® Ocean

Contract Logistics

- Distribution
- Post Sales & Service Part Logistics
- Supplier Management

Freight Forwarding

- UPS Air Freight Premium Direct®
- UPS Air Freight Direct®
- UPS Air Freight Consolidated®
- UPS Ocean Freight Full Container Load (FCL)
- UPS Ocean Freight Less-Than-Container Load (LCL)
- UPS Preferred LCL
- UPS Road Freight
- UPS Customs Brokerage
- UPS Temperature True®

Technology Solutions

- UPS Internet Shipping
- WorldShip®
- UPS CampusShip®
- Calculate Time & Cost
- Schedule a Collection (UPS On-Call Pickup®)
- UPS Developer Kit
- UPS Paperless® Invoice
- UPS TradeAbility®
- UPS Tracking
- Quantum View® Notify
- Quantum View® Manage
- Quantum View® Data
- Flex® Global View
- UPS My Choice®
- UPS Mobile™
- Billing Analysis Tool
- UPS Billing Data
- UPS Marketplace Shipping
- UPS Order Watch®

Enhanced Services

- UPS Returns®
- UPS Returns® Plus
- Declared Value for Carriage / Shipper
- UPS FTZ Facilitator®
- UPS Import ControlSM
- UPS Carbon Neutral
- UPS International Special Commodities
- Saturday Delivery
- Direct Delivery Only
- Signature Tracking
- UPS Delivery Confirmation:
- Signature Required
- UPS Delivery Confirmation: Adult Signature Required
- Collect on Delivery
- Proof of Delivery