



UPS United Arab Emirates 2023 Fact Sheet

Established in
the UAE

UPS has been present in the Indian Subcontinent, Middle East and Africa region since 1989 and operating in the UAE since 1995.

Visit about.ups.com/ae to learn more about how UPS is moving the world forward by delivering what matters.

UAE
Headquarters

Dubai, United Arab Emirates

UPS Gulf LLC (Dubai Branch)
Al Moosa Tower 2, Floor 25
Sheikh Zayed Road
Dubai, P.O. Box 26026
United Arab Emirates

Customer Service Tel: 600 544 743
Tel: +971-4-381 5200
Email: uaecs@ups.com

Local
Leadership

Abbas Panju
Managing Director for Middle East Country, UPS

Rany Nader
Country Operations Manager, Supply Chain Solutions, UPS

Employees

Approximately 504 in UAE

Locations

5 Brokerage & Operational Facilities
6 UPS Customer Counters

[Find a UPS location near you.](#)

Airports Served

Dubai International Airport (DXB)
Sharjah International Airport (SHJ)
Abu Dhabi International Airport (AUH)
Al Maktoum Airport (DWC)

Ports Served

Khalid Port, Abu Dhabi
Jebel Ali Port, Dubai



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Services Offered

All UPS international services & majority of global technology solutions deployed in the UAE to support local customers.

Offering Express (Small Package), Air, Ocean and Road Freight, and Contract Logistics & warehousing solutions.

UPS is fully integrated as Clearance Broker with Dubai Customs.

- Small Package – International & Domestic
- Returns Services
- Clearance & Brokerage Services
- Shipping Solutions & Technology
- Freight Forwarding
- Contract Logistics

[Learn more about our services.](#)

Supply Chain Solutions

- Air Freight
- Ocean Freight (FCL / LCL / Preferred)
- Ground Freight LTL, FTL, Gen & Reefer Trucking
- UPS Temperature True[®]
- Clearance & Brokerage Services
- Warehousing, Logistics & Distribution
- Service Parts Logistics
- [UPS Forwarding Hub](#) (Online Rates & Services)

Our Social Impact

- Diverse workforce from 38 nationalities
- 2 Business Resource Groups: WLD (Women Leadership Development) & Millennials BRG
- UPS leadership pledged to accelerate gender balance in the private sector by 2025 as part of UAE Govt Gender Balance Council initiative

2022 Statistics

- Issued \$170K in grant funding to NGO supporting underserved communities
- Sponsored and participated in signature Clean UAE Campaign where 11,300kg of waste was collected
- 291 employees contributed 4,106 volunteer hours



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