



UPS Indian Subcontinent, Middle East and Africa (ISMEA) 2023 Fact Sheet

Established in
the ISMEA

UPS has been present in the Indian Subcontinent, Middle East and Africa region since 1989 with services available in over 70 active countries.

Visit about.ups.com/ae to learn more about how UPS is moving the world forward by delivering what matters.

ISMEA
Headquarters
Local Leadership

Dubai, United Arab Emirates

Express Courier
Ufku Akaltan
President, ISMEA, UPS

Supply Chain Logistics Solutions
Vanishree Haridasan
Managing Director, Freight Forwarding and Logistics
ISMEA, UPS

Employees

More than 2,100

Locations

69 Operational Facilities, 40 GLD operational facilities,
including over 38,290 m² warehouse space

[Find a UPS location near you.](#)

Airports Served

Over 100 airports with Dubai airport as ISMEA
International Transit Hub

Services Offered

All UPS international services & majority of global
technology solutions deployed across the ISMEA
countries to support local customers.

Offering Express (Small Package), Air, Ocean and Road
Freight, and Contract Logistics & warehousing solutions.

- Small Package – International & Domestic
- Returns Services
- Clearance & Brokerage Services
- Shipping Solutions & Technology



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- Freight Forwarding
- Contract Logistics

[Learn more about our services.](#)

Supply Chain Solutions

- Air Freight
- Ocean Freight (FCL / LCL / Preferred)
- Ground Freight LTL, FTL, GDP & Oversized
- UPS Temperature True®
- Clearance & Brokerage Services
- Warehousing, Logistics & Distribution
- Service Parts Logistics
- [UPS Forwarding Hub](#) (Online Rates & Services)

Our Social Impact

- Diverse workforce from 38 nationalities
- Four Business Resource Groups: WLD (Women Leadership Development) in the UAE, India and Nigeria, Multicultural BRG in the UAE
- ISMEA Sustainability Council

2022 Statistics:

- 816 volunteers contributed 10,212 hours
- Supported 22 non-profit organizations locally
- Issued \$973K grants & charitable donations to underserved communities